Public Transport in Germany

Organisation, Regulation and Financing



Transport and Climate Change Week 2017

20. September 2017, Berlin Marc Gorter (KCW) & Dr. Friedemann Kunst







Introduction

A brief introduction of ourselves



Marc Gorter

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- Consultant
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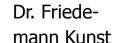
The company: KCW GmbH

- Strategic and management advice for public transport authorities
- Website: http://www.kcw-online.de/eng



Dr. Friedemann Kunst

- Dipl.-Ing. Urban and Regional Planning
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Agenda

Organisation, Regulation and Financing

- 1. Overview (Public) Transport Markets in Germany
- 2. Regulation of PT Markets
- 3. Costs and Financing of PT
- 4. PT Organisation and Institutions
- 5. PT Planning Instruments and Processes
- 6. Tendering, Contracting and Controlling
- 7. (Current Developments in the Transport and PT Market)

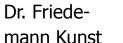




Overview Transport and PT Markets in Germany **Long distance and local PT**

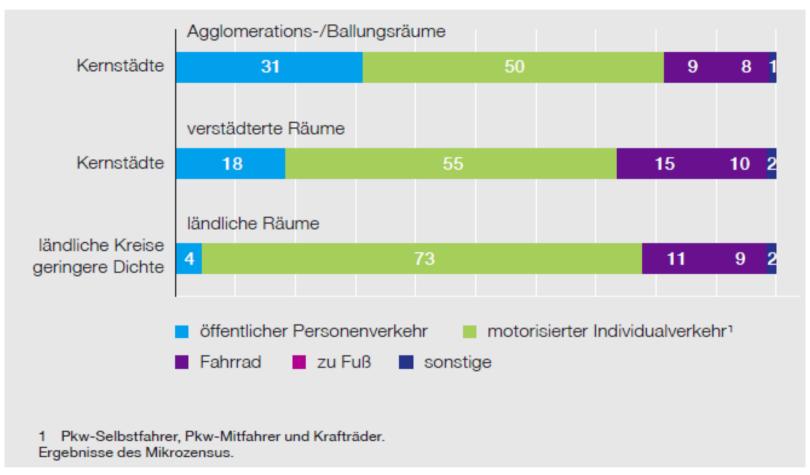






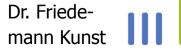


Overview Transport and PT Markets in Germany **Modal split Germany commuters 2012**



Source: Weert Canzler, WZB, Räumliche Mobilität und regionale Unterschiede, Datenreport 2016, DL 14.9.2017 from https://www.destatis.de/DE/Publikationen/Datenreport/Downloads/Datenreport2016Kap11.pdf?__blob=publicationFile

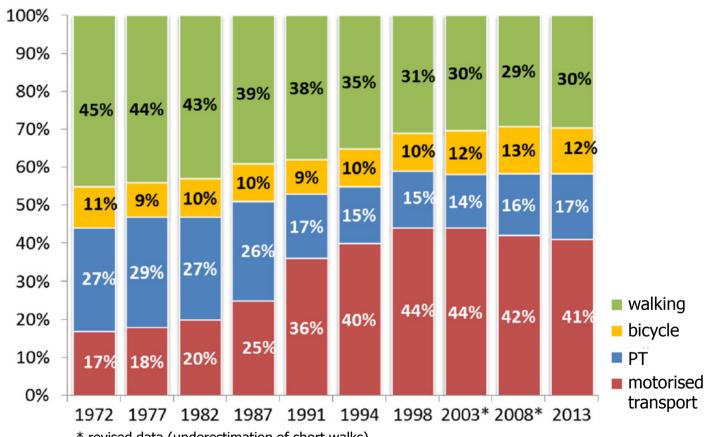






Overview Transport and PT Markets in Germany **Modal split – history**

Development of modal share (13 cities in Germany)



* revised data (underestimation of short walks)

Source: Gerd-Axel Ahrens, Die Stunde der Wahrheit Präsentation und Diskussion der Ergebnisse des SrV 2013

https://tu-dresden.de/bu/verkehr/ivs/srv/srv-2013/abschlusskonferenz-november-2014



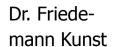




Overview Transport and PT Markets in Germany Local/regional and long distance transport

PT ('Öffentlicher Verkehr') = scheduled, generally accessible transport services **Local PT Long-distance PT** average travel time < 1 hour average travel time > 1 hour average travel distance < 50 kms average travel distance > 50 kms **General Railways** 'rail-bound' local PT rail services Act ('Schienenpersonennahverkehr') (`Schienenpersonenfernverkehr') **Allgemeines** = Regional and local rail = Long distance trains Eisenbahngesetz (AEG) 'road-bound' local PT 'road-bound' long distance Passenger ('Öffentlicher services **Transportation Act** ('Öffentlicher Straßen-Straßenpersonennahverkehr') Personenbeförderungspersonenfernverkehr') = Bus, metro, tram (taxi and gesetz (PBefG) = Express coaches other) Other ferry, cable, ... air transport, ...







Overview Transport and PT Markets in Germany

Long distance PT

commercial services

Long-distance passenger trains

in principle free market; in practice Deutsche Bahn holds (nearly) 100% market share



Long-distance coach services

Formerly strictly regulated, market liberalisation since 2013 (but no authorisation of services directly parallel to long-distance trains); strong concentration during the last few years, main operator now FlixBus







Overview Transport and PT Markets in Germany

Local/regional PT

non-commercial services

Short distance heavy rail

Suburban rail ("S-Bahn") usually directly awarded

Regional rail contracts increasingly awarded by public procurement

Light rail and road

Rail-bound and city services usually directly awarded

Regional (and small city) bus contracts increasingly awarded by public procurement













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Organisation, Regulation and Financing

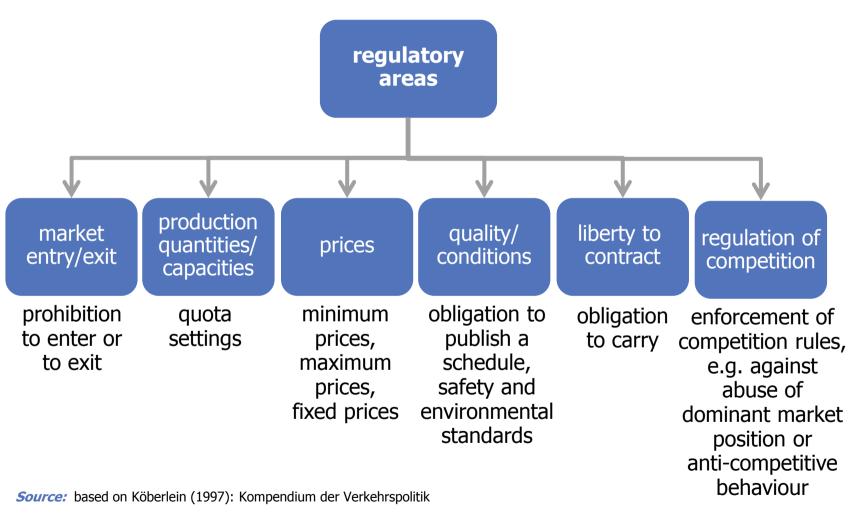
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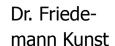




Possible regulatory areas









Market failures in PT - mainly rail infrastructure

Typical reasons for market failures:

- 1. Natural monopolies
- 2. Cut-throat competition
- 3. Externalities (environment, congestion and accidents)
- 4. Public goods



iohncatral@ flickr - CC BY -NC-ND 2.0

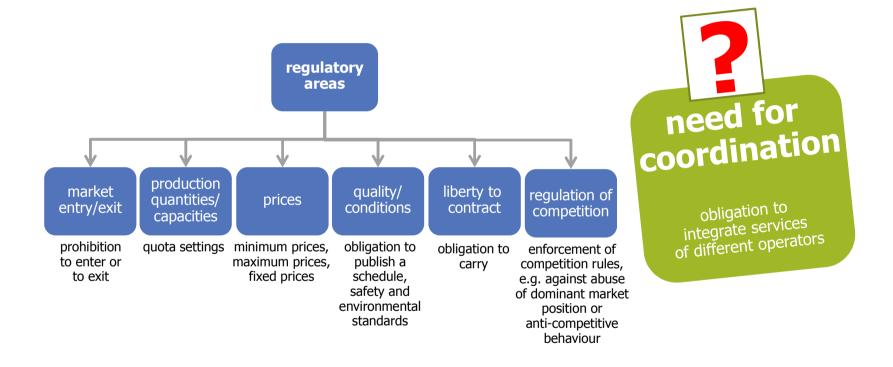
- There are no indications of substantial market failures regarding the production conditions of bus systems
- Where PT requires specific infrastructure, market failure may occur on infrastructure level due to the occurrence of natural monopolies





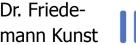


Possible regulatory areas – a LPT specific issue: **Coordination**



Source: based on Köberlein (1997): Kompendium der Verkehrspolitik



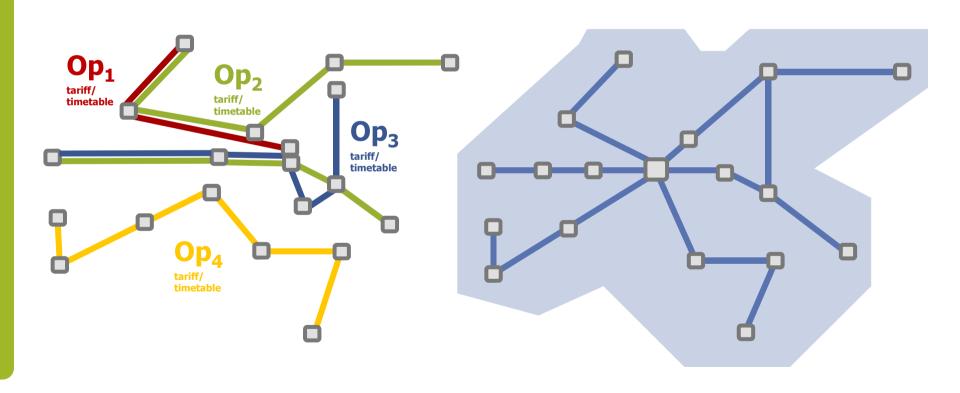




Regulation of the PT sector **Why coordination of local PT?**

Segregated PT

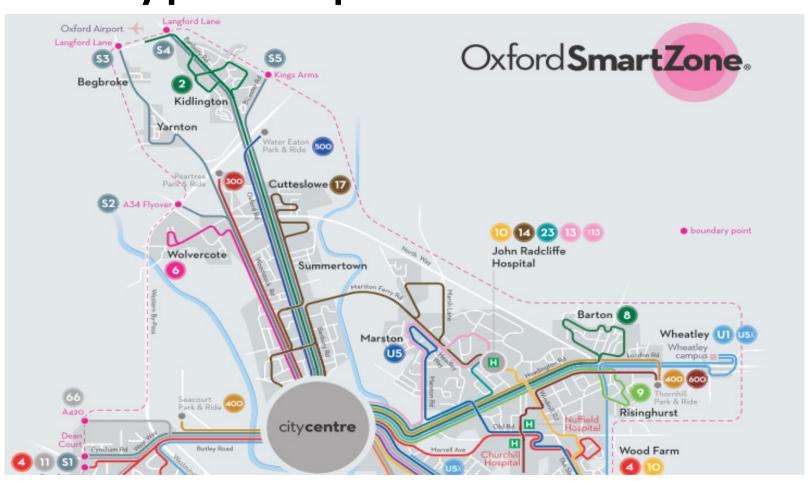
Integrated PT: one tariff/timetable







Coordinated fares & timetables based on a voluntary partnership in a commercial market



Source: http://www.oxfordshire.gov.uk/cms/



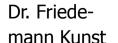




Coordination – Summary

- Lack of PT coordination might lead to **negative effects on welfare:**
 - no network benefits
 - high transaction costs for users
 - uncertain schedules
 - dysfunctional competitive behaviour
- Voluntary coordination seldom; risk of **anti-competitive collusion**
- **'Classical solution'** to the coordination problem: state monopoly (public undertaking) → often production inefficiencies
- **Other solutions** to the coordination problem:
 - mandatory contractual provisions for integrated services
 - open-access regulatory solutions (e.g. general rules)
 - informal and negotiated forms of coordination; widespread in reality
- **Drawbacks:** (Serious) problems with revenue allocation (tariff); level of integration might exceed needs and can be (too) costly; highly coordinated PT may hinder additional custom-made services ...







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Organisation, Regulation and Financing

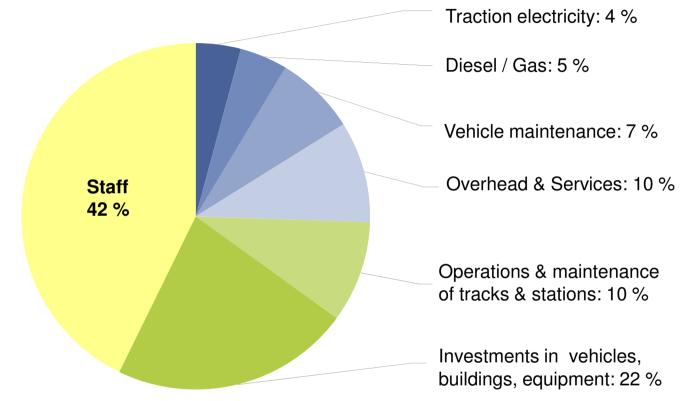
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Costs and Financing of PT **Cost split up**



^{*} Source: VDV (Ed.) 2009: p. 59; Calculation without depreciation and interest.

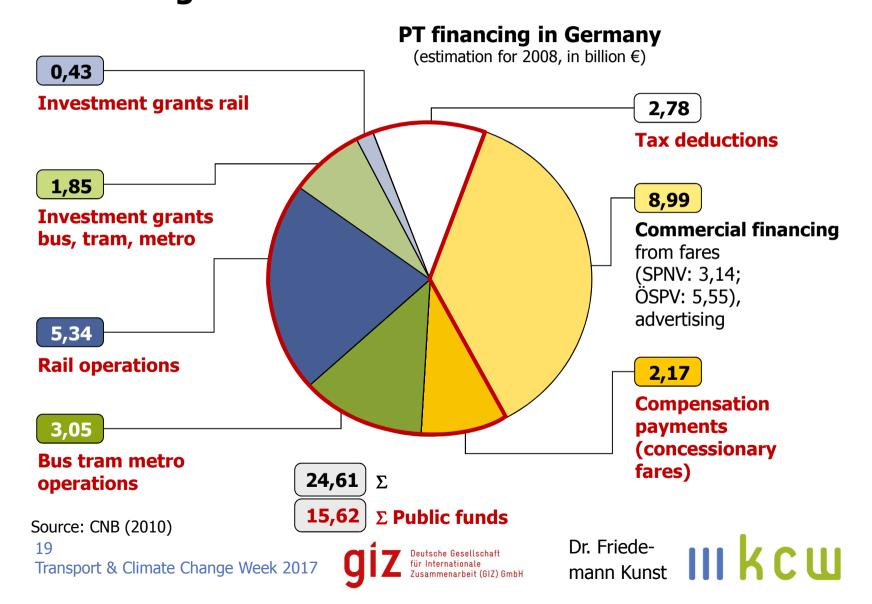
Personnel costs are the dominant share in the PT cost structure; the percentage varies considerably across modes, countries



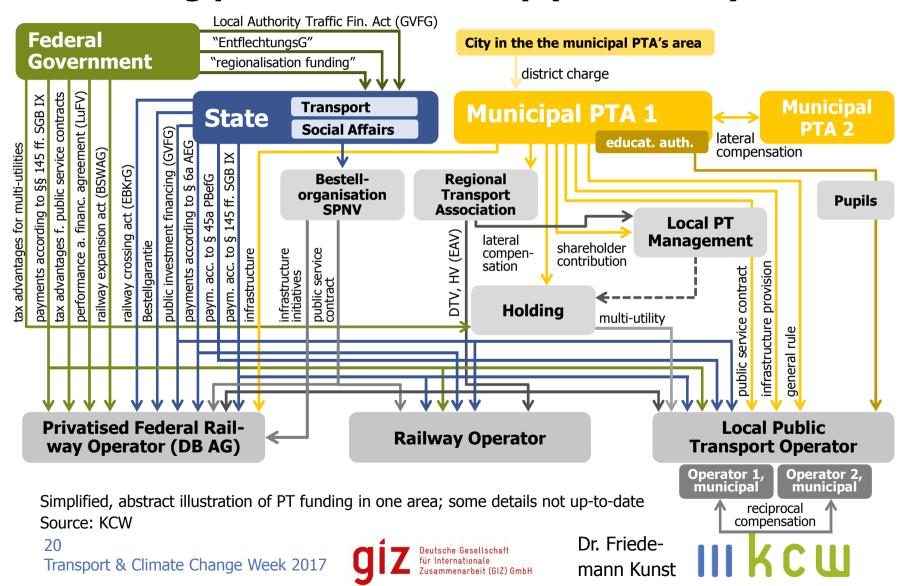




Costs and Financing of PT **Financing sources**



Costs and Financing of PT **Financing practice in Germany (traditional)**



Costs and Financing of PT

Infrastructure investments and maintenance

New infrastructure

Due to a lack of funds, to largely complete PT-networks and to complicated and time-consuming planning processes, only little investments in new infrastructure in larger cities take place

Existing infrastructure (most networks built decades ago)

- In many smaller cities with declining population a political debate is going on, whether infrastructure has to be dismantled (in particular regarding tram services in cities with less than 100,000 inhabitants),
- in all cities focus is laid on an intensified maintenance of the infrastructure.





Costs and Financing of PT Criticism and new approaches

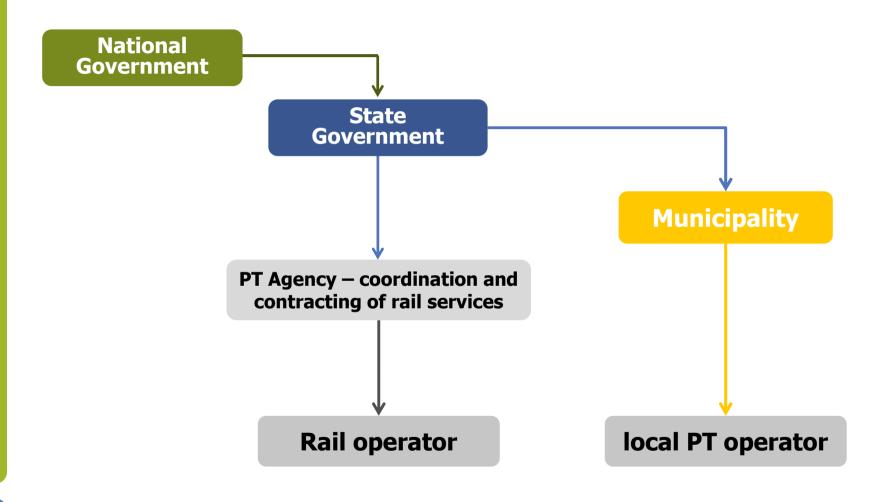
All in all, public transport financing in Germany is characterized by:

- a complex system of different financial sources and instruments,
 earmarked funds and responsibilities of several stakeholders.
- The complexity, lack of transparency and possibilities of inefficiencies and windfall gains are debated and criticized continuously.
- Some federal states implemented finance reforms in the recent past, to rearrange and simplify their financing structures.





Costs and Financing of PT **Simpler, more transparent future PT financing?**







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PT Organisation and Institutions

Federal states are responsible

authorities for local PT

 Federal states are responsible for financing and organising public transport.

- All states with exception of the three city states of Bremen, Hamburg and Berlin – delegate responsibility further to urban and rural districts.
- Districts can cooperate or can delegate responsibility to a joint institution.





PT Organisation and Institutions **Three-layer model**

Practice: great variety in organisational forms & task allocations between actors on the 3 levels!

Aims for public transport

'Strategic Level' (long term, 5 years +)

Definition of goals:

Transport policy, market share, profitability/public transport budget

General definition of the services:

Area, target groups, products, intermodality

Authority (state, city)

Planning and design

'Tactical Level' (medium term, 1 to 3 years) **Definition of detailed service characteristics:**

Fares, personnel skills, image & additional services, vehicles, routes, timetable etc.

PT bureau, PT Alliance

Operation

'Operational Level' (short term, day to day)

Execution of the PT services:

Sales activities, information to the public, infrastructure management, vehicle rostering, personnel rostering & management, cost controlling etc.







Agenda

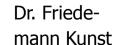
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- **5. PT Planning Instruments and Processes**

non-comprehensive; some examples

- 6. Tendering, Contracting and Controlling
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PT Planning Instruments and Processes Bundesverkehrswegeplan ("BVWP")

- Main plan for <u>federal</u> roads, rail-, waterways
- 10-15 years, current BVWP 2030
- Cost-Benefit-Analysis
- Ecological/environmental, spatial/ urban development analysis



Priorisation





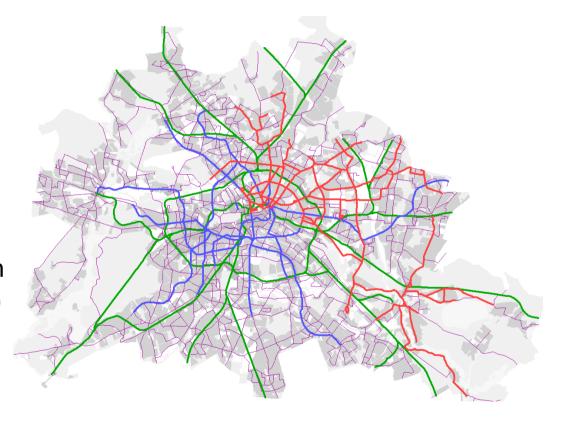
Source: www.bmvi.de





PT Planning Instruments and Processes Local Public Transport Plan ("NVP")

- Main instrument for PT planning by PTA
- 5 year cycle
- Definition of concrete PT standards regarding area coverage, frequencies, infrastructure etc.
- Binding: PTA & concession authority (separate entity) can reject commercial transport below service level as defined in NVP







PT Planning Instruments and Processes

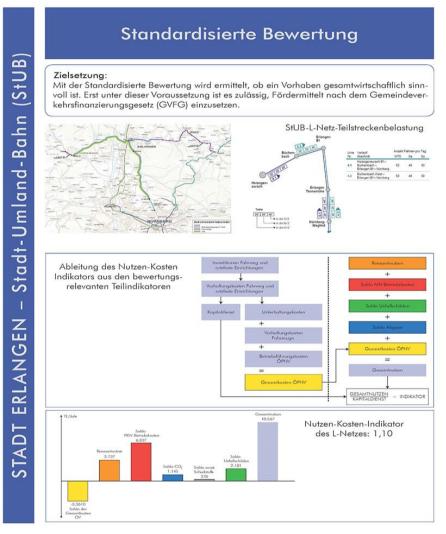
New infrastructure: Standardised cost-benefit-

analysis

Obligatory for infrastructure subsidy Economic benefits-costs-ratio >1 Evaluation on overall society level

- travel times PT and other traffic
- costs PT and car ownership
- emissions
- accidents

Picture: example "Standardisierte Bewertung" rail project "Stadt-Umland-Bahn" Erlangen









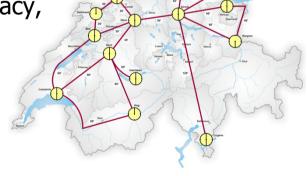
PT Planning Instruments and Processes Citizen Participation

Citizen Participation is common in several planning procedures (e.g. BVWP, infrastructure projects, StEP, NVP, ...)

- obligatory
- voluntary

Legal intervention options for citizens, e.g. with regard to infrastructure projects, pollutant and noise emissions

A glance across the border: Swiss direct democracy, referenda – also for major infrastructure and transport decisions. Examples: Zürich transport system, SBB railway → infrastructure projects



PARTICIPATION



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Tendering, Contracting and Controlling **EU Contract Obligation and Tendering Principle**

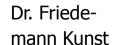
European Regulation requires

- conclusion of a *Public* **Service Contract** and
- in principle *competitive* **awarding**, but with direct award exceptions

In Europe and Germany: increasingly commercial PT companies competing for tendered services with financial compensation

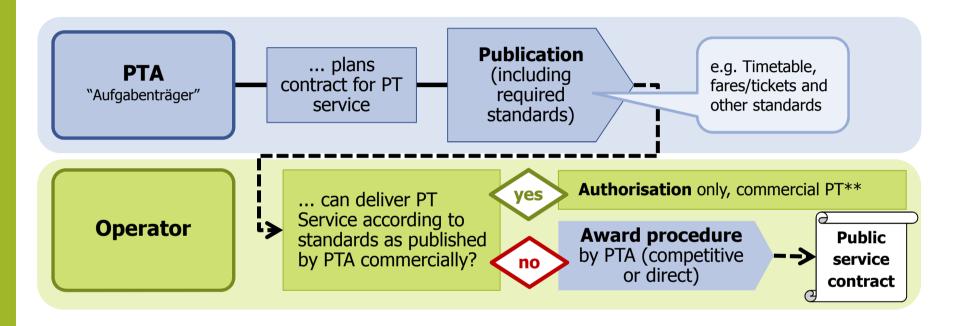
City Transportation still mainly by direct award to municipal operator







Tendering, Contracting and Controlling Commercial PT vs. public service contract*



- * Simplified description, without details of procedure and authorisation authority.
- ** If more than one application: Competition for authorisation ("best transportation offer").







Tendering, Contracting and Controlling

Public Service Contract – Basic Principle

former PT financing contractual financing authority authority delivery defined delivery of PT service for compensation compensation some PT passengers services ex post ex ante no clear Contract: rules the deficit definition, relationship between obligations the contract parties parameters coverage and their cooperation operator operator

Efficient and transparent spending of tax payers money Clear mutual obligations / rights PTA and operator







Tendering, Contracting and Controlling "Classical" Service Monitoring and Beyond

classical incentive & control mechanisms

market incentives

- revenues
- ridership

bonus/malus schemes

- "hard" criteria: reliability, punctuality, … (DPM)*
- "soft" criteria cleanliness, service, … (MSS, CSS)*
- * DPM: direct performance measurement, MSS: mystery shopping, CSS: customer satisfaction survey

mechanisms based on self regulation, cooperation, ...

quality partnerships, joint development teams

regular processes to strengten cooperation and align expectations

generic obligation to tackle all contract service & quality problems

bonus PTA satisfaction with cooperation, performance, succes

transparency: publication of key performance indicators

PT customer service charter

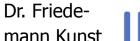


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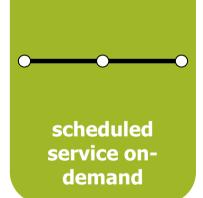


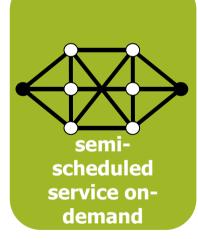


Current Developments in Transport and PT Markets **Substition of Rural Public Transport by DRT**

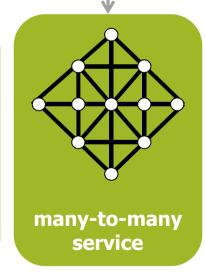




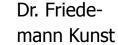








- bus stop served regulary
- bus stop on-demand (or door service)







Current Developments

PT & Car Sharing

- Combination PT & Carsharing, often further services
- Example: üstra Hanover, combined mobility offer since the 90ies

Source:

https://www.uestra.de/mobilitaetsshop/hannovermobil/

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FAHRGASTCENTER

UNTERNEHMEN

Fahrkarten

KARRIERE

Erlebniswelt

Kundenservice Blog

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Standard-Tarif inklusive: 120 € gespart

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MEHR INFOS



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Handbuch Hannovermobil



Alle Informationen zum Thema Hannovermobil und zum kompletten Mobilitätspaket finden Sie auch in unserem Handbuch.

ZUM PDF (573,47 KB)

Blauer Engel für Hannovermobil!

Der "Blaue Engel für Mobilitätskarten" wird vom Umweltbundesamt an Produkte verliehen, die nachhaltige, multimodale Mobilität ohne eigenen Fahrzeugbesitz ermöglichen. Für Hannovermobil hat der GVH nun als erstes Unternehmen bundesweit diese Auszeichnung erhalten.

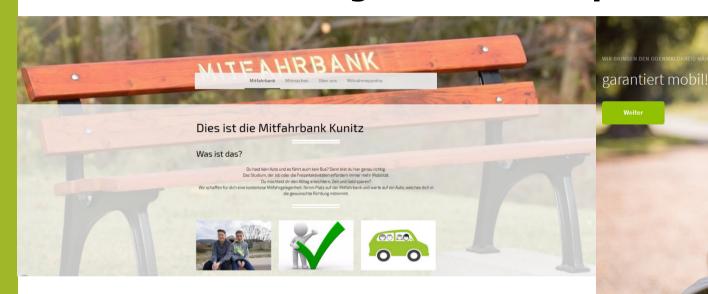


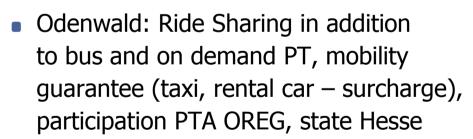
Haben Sie Fragen zu dem Produkt:

Der ÜSTRA Kundenservice

0511/166 80

Current Developments in Transport and PT Markets PT & Ride Sharing – some examples





"Mitfahrbank" in several villages

Sources: https://mitfahrbank-kunitz.jimdo.com/ https://odenwaldmobil.de/







Current Developments in Transport and PT Markets

Autonomes Fahren im ÖPNV

Automatic driving BUSSE & NRW DAS MOBILITÄTSPORTAL NRW

Fachinformationen



- ICE highly automated; future: S-Bahn-systems?
- U3 Nürnberg (2008)
- Bus-Test STOAG, ...
- Overall: PT little progress

WIRTSCHAFT AUTONOMES FAHREN

Wieso die Bahn bald auf Lokführer verzichtet

Von Nikolaus Doll | Veröffentlicht am 05.11.2015 | Lesedauer: 5 Minuten



Womöglich fahren die Züge der Deutschen Bahn bald ohne Lokführer

Source: http://busse-und-bahnen.nrw.de https://www.welt.de

Transport & Climate Change Week 2017





Tickets & Tarife Service & Organisation Initiativen & Technik Aktionen News & Downloads

Autonomes Fahren ist momentan in aller Munde – wenn es um die Automobilbranche geht. Im Öffentlichen Personennahverkehr (ÖPNV) wurde dieser Trend bereits einige Zeit früher entfacht und ist mittlerweile beinahe zum Stillstand gekommen. Warum der große Durchbruch (noch) nicht gelungen ist.

Die Bahn fährt ein und hält, Fahrgäste steigen ein und aus, suchen sich einen Platz, die Ampel springt von Rot auf Grün – all das funktioniert im ÖPNV heute durch den Einsatz von Fahrzeugführern großteils reibungslos. Doch die typische Situation könnte durch die Automatisierung von Fahrzeugen schon bald in vielen Teilen Deutschlands der Vergangenheit angehören. Denn nicht nur die Automobil-, sondern auch die ÖPNV-Branche hat den Trend für sich entdeckt – auch wenn er dort deutlich größere Probleme hat, sich durchzusetzen. In Nürnberg sind bereits seit 2008 automatische U-Bahnen Einsatz, vor kurzem verkündete mit den Stadtwerken Oberhausen (STOAG) zudem ein Verkehrsunternehmen aus Nordrhein-Westfalen, sich dem Thema zu widmen

Erster autonomer Bus in Oberhausen

Im Rahmen eines Projektes von dem französischen Fahrzeughersteller Navya und dem deutschen Projektplanungsbüro autoBus stellte die STOAG Anfang Mai 2016 ihr Gelände entlang der ÖPNV-Trasse für eine Testfahrt des ersten vollautomatisch und elektrisch fahrenden Busses in Deutschland zur Verfügung. Werner Overkamp, Geschäftsführer der STOAG, sagte gegenüber dem Newsportal Newstix: "Ich halte es für wichtig, vor dieser Technik nicht die Augen zu verschließen und sich mit der Frage auseinanderzusetzen, welche Rolle autonome Fahrzeuge im öffentlichen Verkehr spielen könnten." Autonome Busse könnten die vorhandenen Busse nicht ersetzen, aber eine Zubringerfunktion übernehmen und damit den ÖPNV stärken, so Overkamp

Vor- und Nachteile autonomer Fahrzeuge

Befürworter des autonomen Fahrens werben mit einer geringeren Fehlerquote, die vollautomatisierte Fahrzeuge mit sich bringen sollen. Darüber hinaus könnten Verkehrsunternehmen Personalkosten einsparen, der Gefahr von Streikwelle

5. Questions and discussion

Any questions?





